

Effective 1 July 2024

Getting the most from your Home Care Package can be a challenge. We encourage you to call **People First Healthcare** on 1800 434 002 anytime, and speak to our friendly team, who will be happy to help you.

When choosing **People First Healthcare** to be your Home Care Package provider, you can be assured that we are committed to providing you with the highest quality care and services, so that you can live at home with confidence.

Funding

The level of funding you will receive from the government will wary depending on the level of Home Care Package you have been allocated. In addition to your funding from the government, you maybe required to contribute to the cost of your care. This will vary from person to person, and we will work with you to determine what works best for you.

The following table shows the maximum fee you may have to contribute depending on your assigned Care Package Level.

HOME CARE PACKAGE SUBSIDY		LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
FUNDS RECEIVED FROM THE GOVERNMENT	Standard Daily Subsidy	\$29.01	\$51.02	\$111.04	\$168.33
	Daily Dementia Supplement	\$3.34	\$5.87	\$12.77	\$19.36

You may also be to required to pay an *Income-Tested Fee* - this will be determined by Centrelink/Services Australia. To find more information on Income-Tested Fee please visit *www.servicesaustralia.gov.au*



Package Management

For **People First Healthcare** to manage your care package, a Package Management fee will be charged to cover our costs. This enables our finance team to manage package funds and raise invoices and statements; our Clinical Governance Governance team to deliver high quality care and meet goverment regulatory standards; and our procurement team to get the best possible prices for the services, equipment and products.

Care Management

People First Healthcare is committed to delivering the highest quality services to you and working in partnership to achieve your goals.

You will have access to a Care Manager (Case Manager) along with our Client Engagement Team and Rostering Coordinator, who will work with you to understand your needs and goals, liase with the Team supporting you, and will be your first point of contact whenever you need anything. The amount of Care Management you will require will vary based on your personal needs and circumstances.

The following tables shows you Home Care Packages, Pricing Schedules and Upfront fees you will have to contribute for People First Healthcare to manage your Home Care Package.

Social Centre

People First Healthcare operates a Community Centre in Roxburgh Park. This lively centre provides a range of therapeutic and social activities, together with scheduled outings is the ideal place to spend a day. Our community centre provides carers much needed respite and consumers with the opportunity to mix friends whilst enjoying activities.

Speak with your Care Manager for cost of attending events which is inclusive of bus transport, meals and loads of fun. We can also support you with travel to appointments or to accompany you for social activities. When this occurs, the supported travel costs will be billed at \$1.45 per kilometer



Approximate Home Care Package Amount*

HOME CARE PACKAGES		LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
HOME CARE PACKAGE	ANNUAL	\$10,588	\$18,622	\$40,529	\$61440
FUNDING	FORTNIGHTLY	\$406	\$714	\$1,554	\$2,356

*Prices are approximate and subject to change. You may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Fee. We do not charge a Basic Daily Fee.

Home Care Package Service and Prices

	CARE MANAGEMENT FEES			PACKAGE MANAGEMENT FEES				
PACKAGE LEVEL	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
WEEKLY	\$40.61	\$71.43	\$155.46	\$235.66	\$30.46	\$53.57	\$116.59	\$176.75
MONTHLY	\$175.99	\$309.52	\$673.64	\$1,021.20	\$132.00	\$232.14	\$505.23	\$765.90
ANNUALLY	\$2,111.93	\$3,714.26	\$8,083.71	\$12,254.42	\$1,583.95	\$2,785.69	\$6,062.78	\$9,190.82

Home Care Package Service and Prices



TYPE OF SERVICE	SERVICE DELIVERY	HOURLY RATE (MIN 2 HOURS)	PREMIUM RATE HCP L2, L3 & L4 (FOR UNDER 2 HOURS)	PREMIUM RATE HCP LEVEL 1	
	MON - FRI 7AM TO 7PM	\$75.00	\$90.00 PER HOUR	\$120 FOR 1.5 HOURS	
	AFTER HOURS MON - FRI 7PM TO 7AM	\$83.00	\$120.00 PER HOUR		
PERSONAL CARE	SATURDAY 7AM TO 7PM	\$110.00	\$120 PER H		
DOMESTIC ASSISTANCE RESPITE CARE	AFTER HOURS SATURDAY 7PM TO 7AM	\$130.00	\$155.00 PER HOUR		
COMPANIONSHIP	SUNDAY 7AM TO 7PM	\$130.00	\$155.00 PER HOUR		
TRANSPORT	AFTER HOURS SUNDAY 7PM TO 7AM	\$138.00	\$165 PER H		
	PUBLIC HOLIDAYS 7AM TO 7PM	\$152.00	\$182 PER H		
	AFTER HOURS PUBLIC HOLIDAYS 7PM TO 7AM	\$157.00	\$187 PER H		



Home Care Package Service and Prices

TYPE OF SERVICE	SERVICE DELIVERY	HOURLY RATE (MIN 2 HOURS)	PREMIUM RATE HCP L2, L3 & L4 (FOR UNDER 2 HOURS)	PREMIUM RATE HCP LEVEL 1	
	MONDAY TO FRIDAY		FROM \$360		
OVERNIGHT CARE (2 HOURS ACTIVE AND 10 HOURS SLEEPOVER)	SATURDAY & SUNDAY	FROM \$435			
	PUBLIC HOLIDAYS		FROM \$720		

Allied Health, Maintenance and Other Services

TYPE OF SERVICE	HOURLY RATE (MIN 2 HOURS)	PREMIUM RATE HCP L2, L3 & L4 (FOR UNDER 2 HOURS)	PREMIUM RATE HCP LEVEL 1
ALLIED HEALTH (PHYSIO, OT, NURSING, WOUND CARE, MEDICATION MANAGEMENT ETC)	Please discuss the	ese services with yo	ur Care Manager
MAINTENANCE SERVICES (GARDENING, WINDOW CLEANING, GUTTERING, BATHROOM MODS, HANDRAILS & GRABRAILS)	Please discuss the	ese services with yo	ur Care Manager
TRAVEL CHARGES (MON TO SUN)		\$1.45 / KM	

Community Home Care Services - Price Guide



Who are we?

InOne Healthcare offers a variety of services direct to your doorstep, so you can lead the life you want and deserve in your very own home. We support the aged and disability community and believe in providing the best quality care so people can live healthier, happier and more independent lives.

With mobile teams across Sydney. Melbourne and Sunshine Coast, we're able to support the elderly, people living with a disability and those requiring in-home rehabilitation with the necessary healthcare services from the comfort of their own homes. If face-to-face visits aren't an option, we also offer telehealth programs.

We aim for regular visits from the same team member to facilitate connection and personal understanding, and we pride ourselves on providing a client-centred approach, with an emphasis on ongoing communication between all people involved in the client's care.

We pride ourselves on the high standard of our work, and we are always keeping up to date on the latest technology and equipment to assist our clients. We welcome you to visit us at our clinic, or if needed, we can bring allied health to the comfort of your own home.

Please contact InOne Healthcare on 1300 765 456 or email info@inonehealthcare.com.au to find out more. Alternately, you can submit an e-referral here - www.inonehealthcare.com.au

SERVICE TYPE	INITIAL CONSULTATION	SUBSEQUENT CONSULTATIONS	INITIAL REPORT WRITING	SUBSEQUENT REPORT WRITING	TRAVEL (Where Applicable)
OCCUPATIONAL THERAPY	\$253.50 Initial 90 mins	\$169.00 Subsequent 60 mins	\$253.50 Initial 90 mins	\$169.00 Subsequent 60 mins	\$84.50 Up to 30 mins
SPEECH AND LANGUAGE PATHOLOGY	\$253.50 Initial 90 mins	\$169.00 Subsequent 60 mins	\$253.50 Initial 90 mins	\$169.00 Subsequent 60 mins	\$84.50 Up to 30 mins
PHYSIOTHERAPY	\$169.00 Initial 60 mins	\$84.50 Subsequent 30 mins	\$84.50 up to 30 mins	As Required E.g. Trials Report	\$84.50 Up to 30 mins
PODIATRY	\$126.75 Initial 45 mins	\$84.50 Subsequent 30 mins	Included	As Required	\$84.50 Up to 30 mins
OSTEOPHTHY/ REMEDIAL MASSAGE	\$169.00 Initial 60 mins	\$169.00 <u>Up to 60 mins</u>	Included	As Required	\$84.50 Up to 30 mins
NURSING	\$230.00 Initial 120 mins	\$165.00 Subsequent 60 mins	\$165.00 Initial 60 mins	\$84.50 Subsequent 30 mins	\$84.50 Up to 30 mins